**Use cases for HotelBooking.com**

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**Use Case #1:**

User Searching for books on the topic using an online bookstore.

Narrative: Zain Butt

As a End-User

I want to find a book that will fit my budget and is interesting

So that I can purchase a book and learn

Acceptance Criteria: (presented as Scenarios)

Searching

Checking topic on online book store

Scenario 1: Searching

Given the end-user can search up the topic

And can find various books based on topic

When there are options for filtering the price range of the book

Then  end-user can change the price range and refresh the search

 And also there can be few pop ups regarding the deals which can be beneficial

To the customer, so if they want to go with it

Scenario 2: Checking book ratings

Given the End-user can check all the ratings on the book

And can also follow up brief introduction related to the book

When looking through the introduction

Then they can also view a short biography on the author

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**Use Case #2:**

User looking for customer support

Narrative: Zain Butt

As a End-User

I want to find someone to talk to for a refund

So that I can get my money back

Acceptance Criteria: (presented as Scenarios)

Searching

Checking for hotel refund

Scenario 1: Searching

Given the end-user can look through the tabs for contact information

 And can choose which according to their preference

When there are options for online refunds

Then end-user can send a request for a refund

 And also, there can be a compensation for the problem

To the customer, so if they want to go with it

Scenario 2: signing up for 10% off after a 50$ purchase

Given the End-user can check the price of the book they want

And can receive a discount

When you sign up for an email listing you receive 10% off

Then they can add 50$ worth of books in cart and purchase with 10% off

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**Use Case #3:**

User Searching for books based on the author using an online bookstore.

Narrative: Zain Butt

As an End-User

I want to find a book that is written by my favourite author

So that I can purchase the book to read

Acceptance Criteria: (presented as Scenarios)

Searching

Checking books by the author

Scenario 1: Searching

Given the end-user can search up the book

 And can also search the author

When there are options for buying any book on the site

Then end-user can search the author of their choice

 And all the books written by that author will appear

To the customer, so they will have several choices to choose from

Scenario 2: Checking if the book series can be bought individually and not as a bundle

Given the End-user does not want to purchase the whole series

And can find out if she wants the whole series based of how good the first book is

When searching through the online bookstore

Then they can individually choose the certain book they want and purchase it.

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